

BANORA INDOOR SPORTS

PRIVACY POLICY

THIS POLICY WAS LAST REVIEWED AND UPDATED ON 18/12/2023

Privacy Policy

BANORA INDOOR SPORTS values and respects the privacy of the people that we deal with. BANORA INDOOR SPORTS is committed to protecting your privacy and complying with all applicable laws and regulations. The information requested is necessary for business purposes only.

What is personal information?

“Personal information” means any information or opinion, whether true or not, and whether recorded in a material form or not, about an identified individual or an individual who is reasonably identifiable. In general terms, this includes information or an opinion that personally identifies you either directly (e.g. your name) or indirectly.

What personal information do we collect?

The personal information we collect about you is dependent on the nature of your dealings with us. BANORA INDOOR SPORTS will only request information that are in relation to your dealings with us.

The personal information we collect may include but not limited to;

Name;

Phone number;

Date of Birth;

Email address;

Home or mailing address;

Any relevant medical information.

How do we collect your personal information?

We collect your personal information directly from you when you;

Interact with us in person;

Interact with us over the phone;

Interact with us online;

Create an online account;

Attend a BANORA INDOOR SPORTS event;

Subscribe to our mailing list.

Disclosure of personal information to third parties

BANORA INDOOR SPORTS may disclose your personal information to third parties in accordance with this Policy in circumstances where you would reasonably expect us to disclose your information.

For example, we may disclose your personal information to Gymnastics Australia in relation to your registration and insurance.

Retention of personal information

BANORA INDOOR SPORTS will not keep your personal information for longer than we need to. In most cases, this means that we will only retain your personal information to comply with applicable laws. For example, record keeping obligations.

How to access and correct your personal information

BANORA INDOOR SPORTS will endeavor to keep your personal information accurate, complete and up to date. It is your responsibility to ensure you provide accurate and up to date records when providing your personal information.

Your personal information we hold about you can be accessed and altered via our online portal.

If you wish to make a request to access and/or correct the personal information we hold about you, you should contact admin@springloadedbp.com.au and we aim to respond within 5 – 7 business days.

Links to third party sites

BANORA INDOOR SPORTS website(s) may contain links to websites operated by third parties. If you access a third party website through our website(s), personal information may be collected by that third party website. We make no representations or warranties in relation to the privacy practices of any third party provider or website and we are not responsible for the privacy policies or the content of any third party provider or website. Third party providers / websites are responsible for informing you about their own privacy practices and we encourage you to read their privacy policies.

Inquiries and complaints

For inquiries on how BANORA INDOOR SPORTS handles, processes or manages your personal information, please contact admin@springloadedbp.com.au.

Note we may require proof of your identity and full details of your request before we can process your complaint.

How to contact us

If you have any questions or concerns in relation to our handling of your personal information or this Policy, you can contact us for assistance as follows:

Email: admin@springloadedbp.com.au

Phone: (07) 5524 4900